

Challenges & Opportunities in Transitions of Care

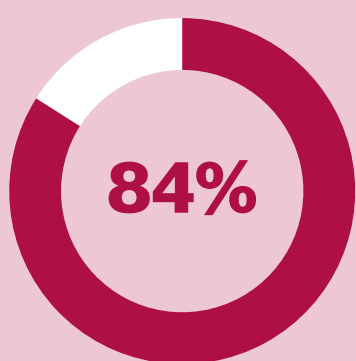


Survey Overview

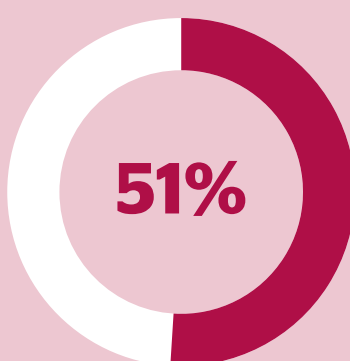
- Conducted by Strata Health December 2023
- Perspectives gathered from 340+ acute case managers nationwide

Top Challenges

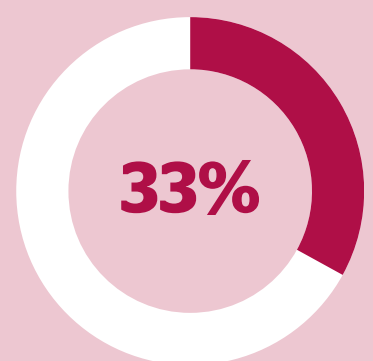
Coordinating Care for Complex Needs



Staff Shortages and Burnout



Navigating Changes in Healthcare Regulations



These issues underscore the need for comprehensive solutions to enhance coordination, alleviate workforce pressures, and ensure compliance with regulatory requirements.

CMS Compliance

Unveiling a knowledge gap, 40% of case managers lack confidence, and 7% are unaware of CMS Conditions of Participation (CoPs), signalling the need for education, training, and automation to ensure patients are engaged and regulations are followed.



60%

Confidently understand CMS CoPs and align their processes.

33% Are somewhat or not at all confident

7% Are unaware

Case Managers Embrace Digital Tools

84% Use a Digital Directory to Find Post-Acute Care

93% Use an Electronic Referral Management System

60% Are satisfied with their tools, 30% report dissatisfaction or partial satisfaction

- Ease of use hailed as the preferred feature
- 44% struggle with outdated info from post-acute care

Highlights dual nature of digital tool adoption, stressing strategic partnerships over mere technology.



Unlock Seamless Transitions of Care with Strata Health

Explore how our solutions elevate care coordination, address workforce challenges, and ensure CMS compliance.

Contact us today.